

DELORO SHARE PLATFORM REMOTE VISUAL ASSISTANCE

Online factory support for your Deloro Hettiger Welding equipment in realtime

- ✦ Efficient service using modern technology to connect you with your Deloro Hettiger Specialist
- ✦ Fast, global coverage without travel delays and restrictions
- ✦ Solve problems on machines and equipment directly using live video support from our specialist technicians, via our DELORO SHARE Platform
- ✦ No hard connection on the machine required, an online video connection by smartphone, tablet or desktop is all that is required
- ✦ Dedicated support software, easy to use with visual tools and assistants
- ✦ Service visits can be qualified in advance increasing efficiency and reducing costs



**Quick response times, loss of production
is kept to a minimum**

**Works with all Deloro Hettiger machines
old and new**

Travel costs reduced or even eliminated

Remote service support

- ✦ Video calls for remote problem solving – highest quality, even in low bandwidth environments
- ✦ Dedicated App available for Android and iOS
- ✦ Access also via Web browser
- ✦ One solution for all devices
- ✦ DELORO SHARE enables hands-free collaboration with smart glasses, but also works with all smartphones and tablets

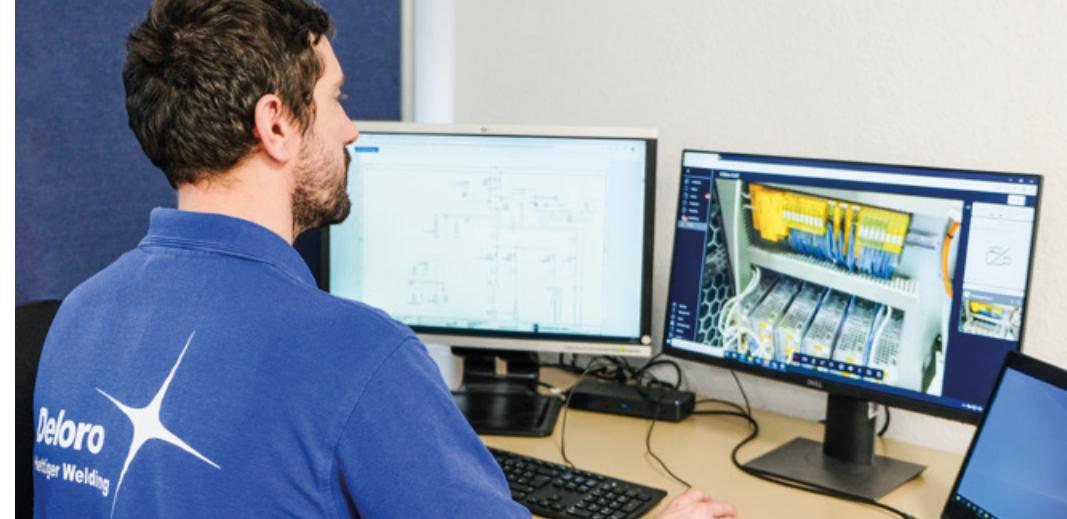


For more information or inquiries, please contact:

Deloro Hettiger Welding
a brand of

Deloro Wear Solutions GmbH | Zur Bergpflege 51-53 | 56070 Koblenz | Germany

Your Hettiger Service Team: + 49 261 8088777 | hettiger.service@deloro.com



Fast digital customer-focused service

- ✦ Dedicated website for remote maintenance, troubleshooting or even training with a Deloro Hettiger expert
- ✦ Service intervention is fully documented including full HD chat, pictures and videos
- ✦ Final report including real record of time spent online with detailed invoicing
- ✦ Service contracts available including remote visual assistance
- ✦ Individual customer accounts available for DELORO SHARE Platform

